



MINUTES
WESTON WATER SUPPLY
MONTHLY & ANNUAL MEETING
July 31, 2017

Board Members: Tony Del Plato
Jason Cole
Larry McNeny
Linne Shields
Kevin Thomson

Absent:

Staff: Shannon Burns
Carmen Laguardia

Visitors: City Mayor Patty Harrington
Tralyn Molinar
Janet Sweet

Tony Del Plato called the Meeting to order at 7:01 p.m.

1. Approval of Minutes for June 26, 2017 Meeting:

Motion for approval: Jason Cole
Second the motion: Larry McNeny
Motion passed and was unanimously approved.

2. Approval of Financial Statement:

Motion for Approval: Linne Shields
Second the Motion: Jason Cole
Motion passed and was unanimously approved.

3. Input from Members:

Tralyn Molinar shared her concern in regards to recent water problem. She mentioned that as a hair stylist she needs to have water and at one point the water was out without any notice. Tralyn Molinar asked the Board what steps will the water company be taking when something like this happens again and does the water company have a backup source of water in the event the water tanks are empty again.

Tony Del Plato said the issue had to do with some old pipes that needed to be replaced and the supplier didn't have them in stock. Weston Water Supply Corp. (WWSC). does have two (2) emergency water connections in place. We have a direct connection to our tank with North Collin Water Supply and Marilee Water is connected to our system. The issue we had with our emergency water systems were that we were not aware someone disconnected our connection with North Collin Water Supply without anyone's knowledge and Marilee Water had electrical issues with their well and had to disconnect us from their system for a day and a half until they resolved their electrical problems.

Mayor Patty Harrington commended Shannon Burns for the all the hard work she did and getting the problem resolved as quickly as possible and for communicating and keeping the city informed. City Mayor Patty Harrington said WWSC needs to develop a plan on how to better inform the customers of any issues the company is having. Not all residents were informed the issues that occurred and that at one point the customers were under a "boil water notice".

Shannon Burns said that beside the signs that were placed around town she notified 2 news channels and the information was televised, she notified the customers she remembered had small children and some of the elderly customers along with posting the information on her personal Facebook Page.

City Mayor Patty Harrington distributed a form with suggestions on how WWSC can improve on keeping customers informed in the event of a water crisis. She also suggested having an emergency plan in place.

Shannon Burns said that was something the office staff would be working on with a representative form TCEQ the following Monday.

Jason Cole asked City Mayor Patty Harrington if the City had an emergency system that WWSC can utilize to inform customers of a water crises?

City Mayor Patty Harrington said there wasn't an emergency system that WWSC could use.

Janet Sweet suggested implementing a WWSC newsletter where customers can get information about WWSC including any problem that has occurred, or is there any water prevention steps customers need to take (boiling the water before drinking) and what was done to solve the problem.

4. Board Members/Staff Input:

Linne Shields said maybe WWSC should consider creating a customer email alert list using Google group. Linne Shields also propose to appoint Jason Cole as the WWSC Communication person.

That means he would be the person that would represent WWSC with any media and could format the layout for a newsletter that can be sent via email to customers. She added that in the event of another problem occurring the office staff should immediately notify:

- Jason Cole / Board Members
- Weston City Mayor
- Weston Volunteer Fire Department
- Post it on WWSC website
- Contact customers by phone

Larry McNeny said he would research and see what other resources there are that WWSC can utilize to create this email alert list.

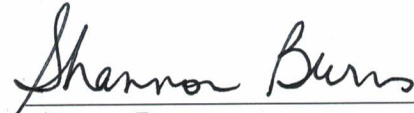
Motion made to adjourn meeting:

Motion for Approval: Jason Cole

Second the motion: Larry McNeny

8:35 p.m. Meeting was adjourned

Respectfully submitted:


Shannon Burns

10-2-17
Date

Approved:

Tony Del Plato, President

Date